

This is to certify that

**Mercedes Grzimek**

Has achieved the

**ITIL® Foundation Certificate in  
IT Service Management**

Effective from **15 Nov 2018**

Expiry date **N/A**

Certificate number **GR750494339MG**

Candidate number **9980072288011913**



Mark Basham, CEO, AXELOS



Panoraia Theleriti, Certification Qualifier, PeopleCert

Printed on 29 January 2019

This certificate remains the property of the issuing Examination Institute and shall be returned immediately upon request.

          

AXELOS, the AXELOS logo, the AXELOS oval logo, ITIL®, PRINCE2®, PRINCE2 Agile®, AgileSHIFT®, MSP®, MoR®, P3O®, PSMS® and MoV® are registered trademarks of AXELOS Limited. RESILIA™ is a trademark of AXELOS Limited. PeopleCert and PeopleCert All talents, certified, are registered trademarks of PeopleCert International Limited. All rights reserved.